

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOHNNY D. PENNINGTON)	
)	
COMPLAINANT)	
V.)	CASE NO.
)	2015-00260
KENTUCKY POWER COMPANY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Kentucky Power Company ("Kentucky Power") is hereby notified that it has been named as defendant in a formal complaint deemed filed on July 16, 2015, a copy of which is attached as the Appendix to this Order.

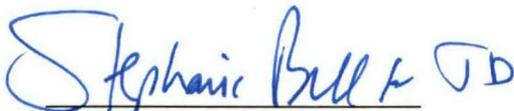
Pursuant to 807 KAR 5:001, Section 20, Kentucky Power is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission

ENTERED
JUL 22 2015
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:


Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2015-00260 DATED **JUL 22 2015**

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

JUL 16 2015

PUBLIC SERVICE
COMMISSION

In the matter of:

Johnny D Pennington
(Your Full Name)
COMPLAINANT

VS.

American Electric Power (AEP)
(Name of Utility)
DEFENDANT

Case No. 2015-00260

COMPLAINT

The complaint of Johnny D Pennington
(Your Full Name) respectfully shows:

(a) Johnny D Pennington
(Your Full Name)

736 Hager Branch East Point Ky 41216
(Your Address)

(Your Email Address)

(b) American Electric Power (AEP)
(Name of Utility)

PO Box 24401 Canton, OH 44701-4401
(Address of Utility)

(c) That: AEP is trying to make me pay the Prior Residents
(Describe here, attaching additional sheets if necessary,

Bill, Before they agree to hook up my Power, that
the specific act, fully and clearly, or facts that are the reason

Bill exceeds 1000.00 and I don't feel I should be
and basis for the complaint.)
responsibile for somebody eless Bill that lived at this
residence before me; Every dollar I pay goes towards

his Bill, they refuse to take it off my Bill and continue
to say I owe it, I have power at a 2nd residence and
fair, have paid my Bills for over 10 years But I don't feel it is
and they charged me \$587.00 Deposit on this Location at Hager Br

Continued on Next Page

Formal Complaint

Johnny D. Pennington vs. American Electric Power (AEP)

Page 2 of 2

They claim that's the only way they provide me Power is to let them add his bill that Mr Fairchild ran up at my location 736 Hager Branch East Point Prior to me renting the home, I am a heart Patient I have a pace maker and have to have Elect to run my heart machine. As AEP keeps threatening me if I ~~do~~ NOT pay Mr Fairchilds bill they will disconnect my Power, I cannot AFFORD to pay his Bill.

Wherefore, complainant asks To stricken the Prior Residents Bill from my Electric Bill, to release me Johnny D. Pennington from being responsible for this huge Amount of \$1449.⁹⁷ So I can pay my regular Bill, I do not even know this man John Wayne Fairchild AEP is claiming they Disconnected my Power, when in fact my Power has NOT Been disconnected, they charged me \$587.⁰⁰ in Feb 2015 as Dep, then Added Mr. Fairchilds Bill to mine, I pray you can & will correct my Bill (Specifically state the relief desired.)

Dated at East Point, Kentucky, this 10 day (Your City)

of July, 2015 (Month)

Johnny D. Pennington
(Your Signature*)

July 10, 2015
Date

(Name and address of attorney, if any)

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

*Kentucky Power Company
101 A Enterprise Drive
P. O. Box 5190
Frankfort, KY 40602

Johnny D Pennington
736 Hager Branch
East Point, KENTUCKY 41216

*Ranie Wohnhas
Managing Director, Reg & Finance
Kentucky Power Company
101 A Enterprise Drive
P. O. Box 5190
Frankfort, KY 40602